

Role: IT Consultant

Reference: HSL/ITC/12012017

Salary: Salary Range - Gross per annum: £25,000 to £33,000

Posting Date: 12/01/2017

Introduction

Haran Solutions is one of UK's rapidly growing business consulting companies specialising in providing consulting and business solutions to industry and public sector enterprises across UK.

Currently we are looking for TWO experienced IT Consultants, dynamic and enthusiastic Tech Support Engineer required joining solution team to design new solutions to improve business efficiency and productivity for our UK operations.

Key Responsibilities

- To participate in reviews, manage high priorities and advance time releases of software
- To manage task assignments and to ensure project deadlines are met
- User Administration
- Communicate with customers, Customer Services & Support (CSS) engineers and appropriate subsidiary staff
- Solve complex problems, involving broad product knowledge or functional speciality.
- Develop own technical & functional knowledge on products/technologies related to the team scope
- Use of different tools to integrate with various services and develop custom customer solutions.

Essential Experience

- Basic System Administration
- Maintaining Users - Creation, assignment of roles & security
- Deploying new hardware, server backups & evaluating new software & security risks.
- Management of the daily data backup and retrieval scheme
- Responsible for networking, design, installation and maintenance services.
- Expose runtime parameters for user options
- Develop, Test & Deploy within 3 tier environment
- Proven experience in technical network background.
- Working knowledge of major networking components & hardware components.
- Proven knowledge of ITIL incident, problem & change management
- Experience of performance measurement, capacity and tuning issues.
- Proven experience in XenApp and Citrix technologies to provide Web access to applications

Desired Experience

- Adaptable and keen to learn new technologies
- Candidate should have excellent communication (written and verbal) and client engagement skills

- Knowledge in establishing networking environment by designing system configuration, directing system installation, defining, documenting, and enforcing system standards
- Knowledge of maximizing network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimisation
- Good knowledge in configure and install varied network devices and services (such as routers, firewalls, load balancers, switches, VPN, etc.)
- Good knowledge in investigating, diagnosing and resolve all network problems.
- Experience with Microsoft Group Policy
- Experience with Linux administration

Skill Sets Required

- Adaptable and keen to learn new technologies
- Candidate should have excellent communication (written and verbal) and client engagement skills
- Worked with SCCM packing team to determine requirements for monitoring several servers to minimize user downtime
- Identify and resolve the issues before migration to production
- Certified IT professional or equivalent industry level experience
- Good experience with Microsoft Office 365, Microsoft Windows Operating systems
- Good experience in deploying new hardware, server backups & evaluating new software & security risks
- Candidate should have proven experience to deliver high quality outputs within timelines
- Reasoning skills, patience and keen observation

Education Level / Qualifications

- Bachelor's Degree, Business Studies, Computer Science, Mathematics
- Master's Degree in Computer Science – Preferred

Travel - Occasionally within UK

Closing Date: 11th February 2017

Send your resume and covering letter to: **hr@haransolutions.com**